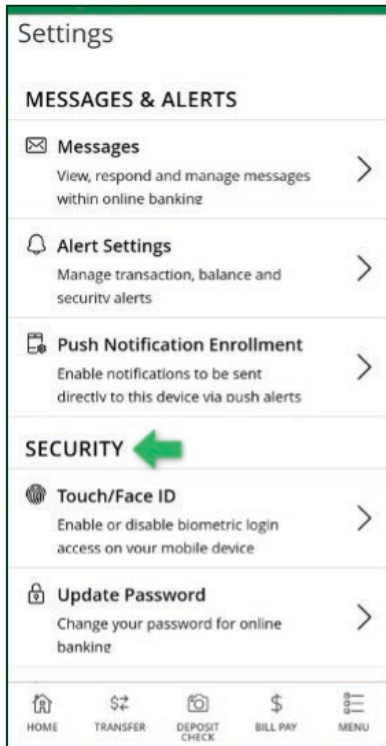


# Mobile App Security Options

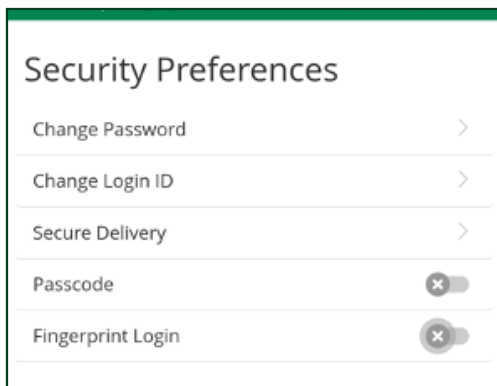
You can activate special security features in your Richwood Bank mobile app that makes accessing your accounts simple and fast.

## Here's how to access mobile app security options:

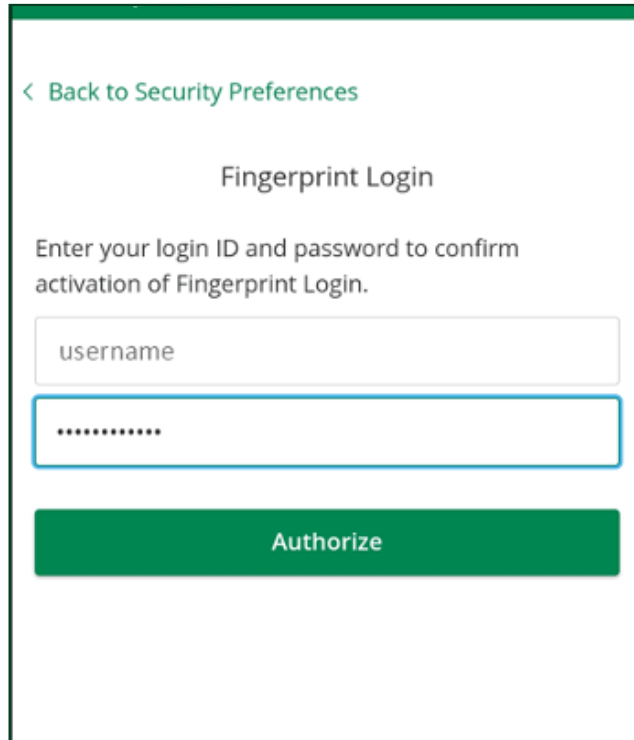
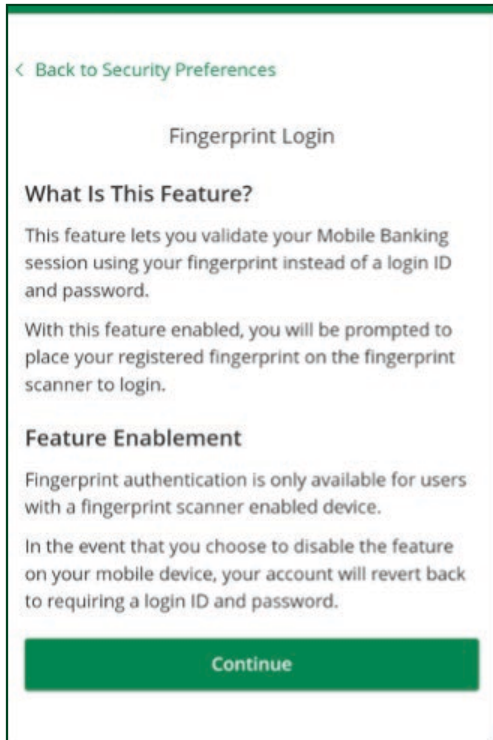
Go to the **Menu** section and under the Security section, **select Touch/Face ID**. Depending on your device, you'll be able to activate biometric login features like Face ID and fingerprint recognition.



Tap the gray slider to activate a feature.

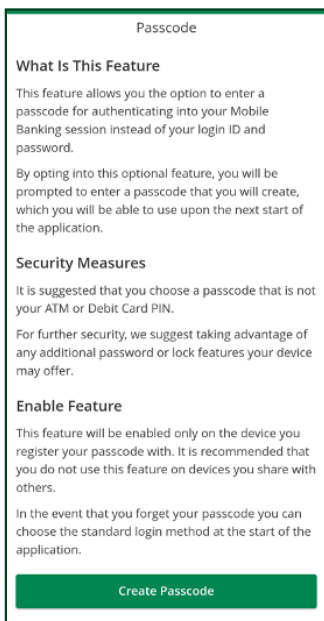


You will get a screen that explains the features and requirements for that option. **Tap continue if you want to enable the feature.**

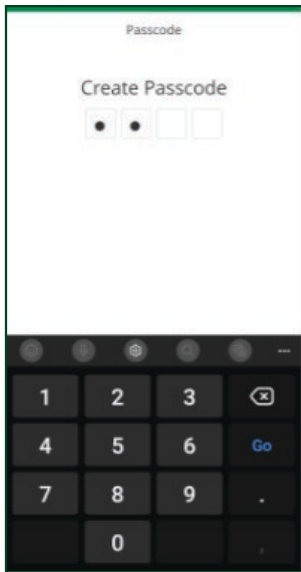


Fingerprint and FaceID activation simply requires you **scan your biometric information** and then **enter your login credentials**. **Tap Authorize** and you're done.

You can also set up a 4-digit passcode that gets you quick access to your mobile app. **Tap on that slider to activate this option**. You'll see a description of the feature, then **tap Create Passcode**.

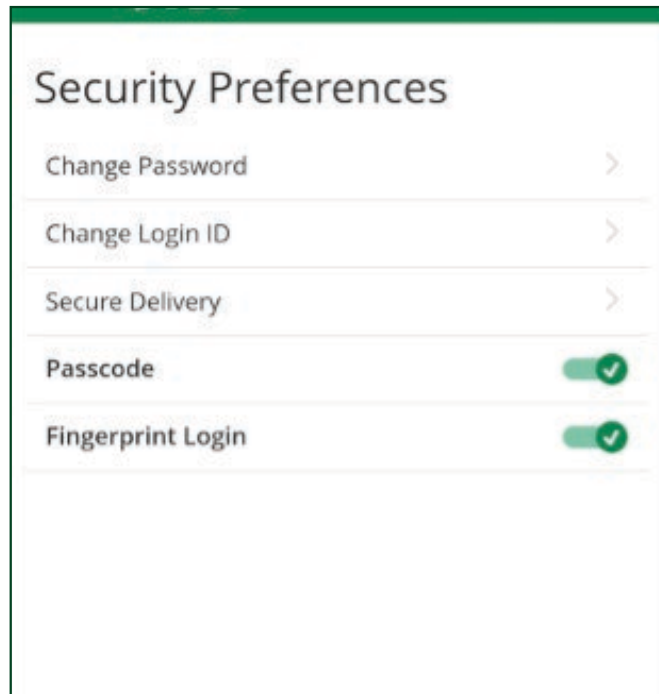
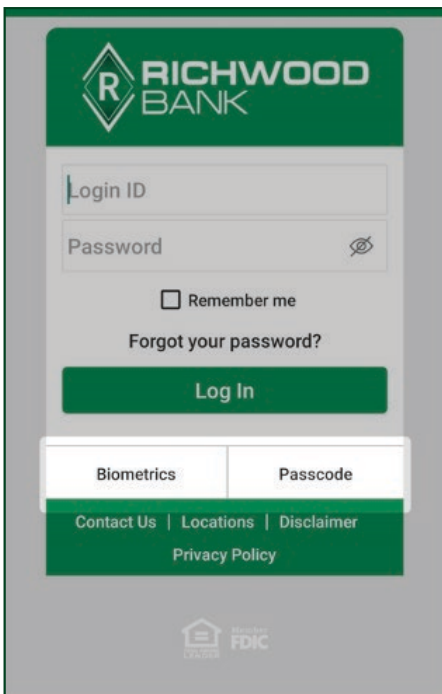


You will be prompted to **enter a 4-digit number** then **re-enter it to verify**



Once you've entered your code you will be prompted to **enter your login credentials** and once you **tap Authorize**, you will be able to login in the future using your code.

To use any of the alternative login methods, **tap the option on the login screen of the app**



If you ever want to disable these features, **simply tap on the green slider** and **verify that you want to turn off that login option**.