# **Mobile App Security Options**

You can activate special security features in your Richwood Bank mobile app that makes accessing your accounts simple and fast.

# Here's how to access mobile app security options:

Go to the Menu section and under the Security section, select Touch/Face ID. Depending on your device, you'll be able to activate biometric login features like Face ID and fingerprint recognition.

M	ESSAGES &	ALERTS		
	Messages View, respond a within online ba	and manag anking	e messages	>
0	Alert Settings Manage transaction, balance and security alerts			
<b>[</b> ]	Push Notific Enable notificat directly to this o	>		
SE		-		
0	Touch/Face ID Enable or disable biometric login access on your mobile device			>
ि	Update Password Change your password for online banking			>
П	\$₽ IE TRANSFER	DEPOSIT CHECK	\$ BILL PAY	

Tap the gray slider to activate a feature.

Security Preferences	
Change Password	>
Change Login ID	>
Secure Delivery	>
Passcode	8
Fingerprint Login	





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You will get a screen that explains the features and requirements for that option. Tap continue if you want to enable the feature.

Continue	
on your mobile device, your account will revert back to requiring a login ID and password.	
In the event that you choose to disable the feature	Authorize
Fingerprint authentication is only available for users with a fingerprint scanner enabled device.	
Feature Enablement	
With this feature enabled, you will be prompted to place your registered fingerprint on the fingerprint scanner to login.	username
This feature lets you validate your Mobile Banking session using your fingerprint instead of a login ID and password.	Enter your login ID and password to confirm activation of Fingerprint Login.
What Is This Feature?	Fingerprint Login
Fingerprint Login	
Back to Security Preferences	< Back to Security Preferences

Fingerprint and FaceID activation simply requires you scan your biometric information and then enter your login credentials. Tap Authorize and you're done.

You can also set up a 4-digit passcode that gets you quick access to your mobile app. **Tap on that slider to activate this option**. You'll see a description of the feature, then **tap Create Passcode**.

### Passcode

## What Is This Feature

This feature allows you the option to enter a passcode for authenticating into your Mobile Banking session instead of your login ID and password.

By opting into this optional feature, you will be prompted to enter a passcode that you will create, which you will be able to use upon the next start of the application.

### Security Measures

It is suggested that you choose a passcode that is not your ATM or Debit Card PIN.

For further security, we suggest taking advantage of any additional password or lock features your device may offer.

## Enable Feature

This feature will be enabled only on the device you register your passcode with. It is recommended that you do not use this feature on devices you share with others.

In the event that you forget your passcode you can choose the standard login method at the start of the application.

Create Passcode



# You will be prompted to enter a 4-digit number then re-enter it to verify



Once you've entered your code you will be prompted to **enter your login credentials** and once you **tap Authorize**, you will be able to login in the future using your code.

To use any of the alternative login methods, tap the option on the login screen of the app

	wood	Security Preferences	
Login ID		Change Password	>
ssword	ø	Change Login ID	>
Remember me Forgot your password?		Secure Delivery	>
		Passcode	-0
	_	Fingerprint Login	-0
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If you ever want to disable these features, simply tap on the green slider and verify that you want to turn off that login option.



